

## Common Questions

**Q: What is it?**

**A:** It is an energy efficiency program funded by AEP Ohio.

**Q: What is the Goal?**

**A:** To help eligible families reduce their electric bill and save electric.

**Q: Is there a waiting list?**

**A:** Yes. Contact Steven Swendryck at 740-454-1310X:111 to be placed on the waiting list.

**Q: I'm on the waiting list, how long do I have to wait?**

**A:** Families are called about the program in the order they are placed on the list. No estimate of wait time is available.

**Q: I'm a renter, will you have to contact my landlord?**

**A:** Yes, the program guidelines require the landlord's consent. They must complete and sign a form before a family can get help through the program. Some measures may not be available to tenants or renters

**Q: Is there any cost to me or my landlord?**

**A:** No, this is a free service to eligible customers and their landlords

If you qualify you may receive some of the following FREE measures for your home.

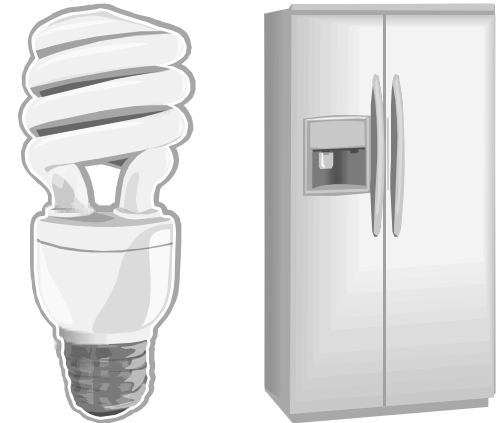
- **Energy efficient light bulbs**
- **Water saver shower heads**
- **Hot water tank wraps**
- **Pipe insulation**
- **Energy Star qualified refrigerators, freezers.**

Contact:  
M.E.O.A.G. Inc.  
828 Lee St..  
Zanesville, Ohio 43701

Steven Swendryck  
(740) 454-1310 X: 111  
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## AEP COMMUNITY ASSISTANCE PROGRAM



Do you want to lower  
Your AEP Bill?

**gridSMART**<sup>®</sup>

From **AEP OHIO**<sup>®</sup>

# DO YOU WANT TO LOWER YOUR AEP BILL?

## THE AEP COMMUNITY ASSISTANCE PROGRAM MAY BE ABLE TO HELP.

### General Eligibility Requirements for the AEP Community Assistance Program.

- Must live in Muskingum county
- Must be a AEP customer
- Rent or own
- AEP bill must be in resident's name – not the landlord's or someone not living in the home

### Federal Poverty Income Guidelines 200% of poverty level

| Size of Family                                | Gross income for all |
|---|----------------------|
| 1   | \$ 23,540.00         |
| 2   | \$ 31,860.00         |
| 3   | \$ 40,180.00         |
| 4   | \$ 48,500.00         |
| 5   | \$56,820.00          |
| 6   | \$ 65,140.00         |
| 7   | \$ 73,460.00         |
| 8   | \$ 81,780.00         |
| Add \$8,320 for each additional family member |                      |

### Please bring in the following documents to apply for the AEP Community Assistance Program.

- Photo IDs of all family members
- S.S. Cards of all family members
- Copy of current AEP bill
- Proof of income (gross) for all family members for last 90 Days

### Examples of acceptable documentation for income:

- Social Security Statements
- S.S.I. Statements
- S.S.D. Statements
- Pay Stubs
- Check Stubs
- Bank Statements
- W2's
- 1099's
- 1040's
- Child support statements
- Pension / retirement statements
- Signed statement from employer
- Signed statement from family member for gifts

Please call with any questions regarding income.

Additional documentation may be Requested or needed.

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- **Hot water tank wraps**
- **Pipe insulation**
- **Energy Star refrigerators and freezers .**

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