

## Common Questions

**Q: What is it?**

**A:** It is an energy efficiency program funded by AEP Ohio.

**Q: What is the Goal?**

**A:** To help eligible families reduce their electric bill and save electric.

**Q: Is there a waiting list?**

**A:** Yes. Contact Steven Swendryck at 740-454-1310X:111 to be placed on the waiting list.

**Q: I'm on the waiting list, how long do I have to wait?**

**A:** Families are called about the program in the order they are placed on the list. No estimate of wait time is available.

**Q: I'm a renter, will you have to contact my landlord?**

**A:** Yes, the program guidelines require the landlord's consent. They must complete and sign a form before a family can get help through the program. Some measures may not be available to tenants or renters

**Q: Is there any cost to me or my landlord?**

**A:** No, this is a free service to eligible customers and their landlords

If you qualify you may receive some of the following FREE measures for your home.

- **Energy efficient LED light bulbs**
- **Water saver shower heads**
- **Hot water tank wraps**
- **Pipe insulation**
- **Energy Star qualified refrigerators, freezers.**

Contact:  
M.E.O.A.G. Inc.  
828 Lee St..  
Zanesville, Ohio 43701

Steven Swendryck  
(740) 454-1310 X: 111  
Fax: 740-454-3717  
steves\_meoag@yahoo.com



## AEP COMMUNITY ASSISTANCE PROGRAM



Do you want to lower  
Your AEP Bill?

**gridSMART**<sup>®</sup>

From



# DO YOU WANT TO LOWER YOUR AEP BILL?

## THE AEP COMMUNITY ASSISTANCE PROGRAM MAY BE ABLE TO HELP.

### General Eligibility Requirements for the AEP Community Assistance Program.

- Must live in Muskingum county
- Must be a AEP customer
- Rent or own
- AEP bill must be in resident's name – not the landlord's or someone not living in the home

### Federal Poverty Income Guidelines 200% of poverty level

Size of Family	Gross income for all family members
1	\$ 24,120.00
2	\$ 32,480.00
3	\$ 40,840.00
4	\$ 49,200.00
5	\$57,560.00
6	\$ 65,920.00
7	\$ 74,280.00
8	\$ 82,640.00
Add \$8,360 for each additional family member	

### Please bring in the following documents to apply for the AEP Community Assistance Program.

- Photo IDs of all family members
- S.S. Cards of all family members
- Copy of current AEP bill
- Proof of income (gross) for all family members for last 90 Days

### Examples of acceptable documentation for income:

- Social Security Statements
- S.S.I. Statements
- S.S.D. Statements
- Pay Stubs
- Check Stubs
- Bank Statements
- W2's
- 1099's
- 1040's
- Child support statements
- Pension / retirement statements
- Signed statement from employer
- Signed statement from family member for gifts

Please call with any questions regarding income.

Additional documentation may be Requested or needed.

If you qualify you may receive some of the following FREE measure for your home.

- **Energy efficient LED light bulbs**
- **Water saver shower heads**
- **Hot water tank wraps**
- **Pipe insulation**
- **Energy Star refrigerators and freezers .**

**gridSMART<sup>®</sup>**

From **AEP OHIO<sup>®</sup>**